



Job Description

Barista

Working Hours: Minimum 38 hours (average 40) per week between 6.00am – 8:00pm 5 days a week, with 1 hour off per day for lunch break. Weekend work is included.

Rosters: Fortnightly rosters, Spilt shifts involved. During the school holidays hours may increase if there is need. Leave during the fixed-term contract period must be requested in writing and will be approved based on operational needs. Due to the seasonal nature of our business, leave may only be granted where normal operations can continue and adequate staffing coverage is available.

Wage Summary: Fixed full time short-term contract

- Hospitality Award guest services 2, including weekend and public holiday penalty rates.
- Superannuation
- Accrued paid sick leave and holiday pay
- Meal at the café if you are rostered on, 1 coffee a day and 50% off other food purchases from the café
- Staff accommodation and utilities charged at \$150 per week

Reports to: Head Cook / Operations Managers

Dress Code: Wooramel shirts are supplied for work in the café and park. Staff must wear tidy, clean clothing and closed-in shoes. No gym wear. Denim or dark shorts and jeans preferred.

The Business

Wooramel River Retreat

Positioned 1.2km off an isolated stretch of the northwest coastal highway (120kms south of Carnarvon, 350 kms north of Geraldton and 200kms from Denham) the Wooramel River Retreat (WRR) offers travellers short term respite and an outback accommodation experience surrounded by nature. Our guests are caravan and camping tourists who are travelling to and from the North West's major tourist destinations.

Wooramel is all about creating an authentic outback Australian experience for our guests whether they be warm friendly interactions with our happy staff, relaxing in the warm waters at the artesian baths, meeting fellow travellers or close encounters with the natural environment both fauna and flora. Wooramel is not just a caravan park it's more personal like inviting family and friends to your home we have opened ours and invite our guests to enjoy the amazing place we are lucky to live in. We are great company, our food is home cooked and prepared with a lot of love, we encourage nights around the fire and relaxing in the beauty of the northwest.

To achieve this, we foster a family environment within our team, all 16-20 staff members live and work together on the station, they are made up of Australians and oversea' s backpackers ageing from 20 – 50 years of age. Below is a list of skills that embody the qualities we seek to help foster a

positive, fun, and productive work environment to bring coworkers together to form lifelong friendships and foster the vision we have At Wooramal River Retreat for both our staff and guests.

Position Summary

The Barista is responsible for delivering an exceptional coffee and café experience to our guests. You will prepare high-quality espresso coffee, teas, and cold beverages while maintaining a clean and inviting café environment. The role includes opening the bar in the afternoon and serving until the evening team arrives.

The ideal person is friendly, confident, and efficient under pressure, with a passion for good coffee and great customer service. You'll be working closely with the cooks and service team, ensuring smooth and enjoyable café operations. Flexibility is essential — you may also assist with basic food service or kitchen tasks when required.

Key Responsibilities

Café Operations

- Prepare and serve espresso coffee, teas and other café beverages to a high standard
- Operate and maintain the commercial coffee machine, grinder, and café equipment
- Greet guests warmly, take orders, and provide excellent customer service
- Assist with café setup and closing duties, including end-of-day cleaning and stock organisation
- Opening the bar and serving customers as required
- Support the kitchen team during busy service periods (e.g. serving meals, clearing tables, restocking supplies)
- Maintain cleanliness and presentation of the café area and coffee station
- Ensure all food safety and hygiene standards are met
- Handle cash and EFTPOS transactions accurately and responsibly
- Communicate clearly with team members and management regarding stock levels, guest feedback, or operational issues

Qualifications & Skills

- Previous barista or café experience
- Hold a WA RSA or be willing to attain one
- Confident operating a commercial coffee machine and grinder
- Strong communication and people skills. Reliable, punctual, and professional
- Attention to detail and ability to multitask under pressure
- Understanding of basic food handling and hygiene standards
- Team-oriented with a positive attitude and willingness to help in other areas when needed
- A passion for coffee, friendly service, and outback hospitality

Key Performance Indicators

- Quality and consistency of coffee and beverages
- Customer satisfaction and feedback
- Efficiency and organisation in service
- Cleanliness and hygiene of café area
- Team collaboration and communication

Wooramel Values – Our Rules of Engagement

- **Outback Friendly Hospitality:** Warm, genuine, and grounded service.
- **Above Expectations:** Attention to detail and consistent cleanliness.
- **Teamwork:** Support each other and contribute without being asked.
- **Honesty, Integrity & Respect:** For people, equipment, and the natural environment.
- **Think Before You Act:** Be aware, ask questions, and stay safe.
- **Enjoy the Adventure:** Embrace station life and make the most of the unique experience.