



Job Description

Kitchenhand

Working Hours: 8 hours per day between 6.00am – 8:00pm, 5 days a week, with time off for lunch breaks. Weekend work is included.

Rosters: Set fortnightly rosters are in place. Time off can be negotiated between same skilled staff members and must be approved by management. During school holidays, hours may increase if there is demand and you wish to work extra shifts.

Wage Summary:

- Fixed full-time short-term contract
- Paid under the *Hospitality Award*
- Superannuation
- Accrued paid sick leave and holiday pay
- Comfortable staff accommodation – private bedroom, shared laundry, bathroom, kitchen, and common area
- Utilities included: power, water, gas, and Wi-Fi
- One meal provided when rostered on, one coffee per day, and 50% off other café purchases

Reports to: Head Cook / Operations Managers

Dress Code:

Wooramel shirts are supplied for work in the café and park. Staff must wear tidy, clean clothing and closed-in shoes. No gym wear. Denim or dark shorts and jeans preferred.

The Business

Wooramel River Retreat

Located 1.2km off the Northwest Coastal Highway (120 km south of Carnarvon, 350 km north of Geraldton, and 200 km from Denham), Wooramel River Retreat offers travellers an authentic outback stay surrounded by nature. Guests are primarily caravanners and campers travelling to and from the North West's major destinations.

Wooramel is all about genuine outback hospitality — warm, friendly interactions, relaxing artesian baths, shared campfire nights, and simple, home-cooked food made with love. The experience is like inviting guests into our home, and we take pride in creating a space where people feel welcome, relaxed, and part of the Wooramel family.

Position Summary

The Kitchen Hand supports the cooks and café team to ensure the smooth daily operation of the kitchen. This includes assisting with food preparation, maintaining cleanliness and organisation, washing dishes, restocking supplies, and providing general support during busy service times.

The ideal person is reliable, efficient, and enjoys working in a team environment. Flexibility is essential — while the majority of your time will be spent in the kitchen, you may occasionally assist in other areas such as cleaning, barista or café service if needed.

Key Responsibilities

Kitchen Support

- Assist cooks with basic food preparation (e.g. chopping vegetables, preparing salads, plating dishes)
- Wash dishes, utensils, and kitchen equipment promptly and maintain a clean, organised workspace
- Assist with opening and closing duties, including cleaning surfaces, equipment, and floors
- Ensure all food storage and preparation areas meet hygiene and safety standards
- Restock supplies in the kitchen and café as required
- Cover the Barista role during lunch break and as required
- Assist with unpacking and storing deliveries
- Dispose of waste appropriately and maintain recycling practices
- Work efficiently under pressure during busy mealtimes
- Support other staff and contribute to a positive team environment

Qualifications & Skills

- Previous experience in a kitchen, café, or hospitality setting preferred but not essential
- Good understanding of hygiene and food safety practices
- Strong work ethic and attention to detail
- Ability to work well in a small team
- Reliable, punctual, and willing to learn new skills
- Fit and able to work on your feet for long periods
- Friendly, positive attitude and a genuine interest in outback hospitality

Key Performance Indicators

- Task efficiency and reliability
- Cleanliness and hygiene standards
- Quality and timeliness of kitchen support
- Team collaboration and communication
- Adherence to safety procedures

Wooramel River Retreat's – rules of engagement

You need to know them, believe in them and play by them.

1. Outback Friendly Hospitality

We are warm, genuine, and welcoming. 'We are happy and smiling, we take the time to listen and help when and where you can.

2. Above Expectations

It's in the detail - meeting or exceeding customer expectations often depends on attending to the finer points or personalized details of products and services. We are not 5 star in terms of accommodation but we are authentic, a little quirky and in a beautiful location. The systems and procedures are in place so we can consistently give our guests a very clean, comfortable experience that is above their expectations.

3. Teamwork

When you are at work you need to stay 100% focused on the team goals as well as your own. Contribute in a fair and even way everyday without being asked with all tasks and acknowledge that what may seem like a minor job plays a big role in achieving the overall experience for our guests. Every action has a reaction – consider all possible reactions affecting your team members before choosing an action.

4. Honesty, Integrity and Respect

This goes for the equipment and people. Show others and the equipment the respect you would like in return. Speak truthfully and fairly and openly with team members and guests.

5. Look, listen and think before you take action

We encourage independent thinkers that can see and do, who are capable and willing to learn new skills. But before each job please ask questions or for training, look and listen around you for any dangers or things that do not look right, think about what could happen before you start the job.

6. Have fun and enjoy the adventure

This is not just a job it is a life experience. Station life is a big change for most of you, not many people ever get to experience living in isolation on an outback station, it comes with challenges and uncertainties, but it is an amazing place to learn about yourself and what you are capable of. Take up the challenge enjoy the people and the place live a big life and enjoy the adventure. It will be a lot of fun and you'll make a lot of great memories.